

Date Received	Complainant Name	Source	Complainants Address (if known)	Complaint Type	Action	Closed out
10/11/2021	Not known	Phone	N/A	Dust	No	Yes
31/08/2022	Border Express	Site Visit	27/33 Frank Street Wetherill Park	Dust	Yes- Roller door closed	Yes
16/11/2022	EPA	Phone		Dust	No	Yes
21/09/2023	Border Express	Phone	27/33 Frank Street Wetherill Park	Dust/Doors	Yes - Faulty roller door. Door repaired and closed	Yes
1/11/2023	EPA - Anonymous Complaint	Phone		Dust	Yes - Investigation into complaint. No further action taken.	Yes
1/11/2023	EPA - Anonymous Complaint	Phone		Dust	Yes - Investigation into complaint. No further action taken.	Yes
10/07/2024	Vellex - Mark Shaw	Site Visit	39 Frank Street Wetherill Park	Odour	Yes - Investigation into complaint. Site was deemed not to be source of odour. Communicated to complainant.	Yes
2/09/2024	Tony Florio - Hindmarsh	Email	27/33 Frank Street Wetherill Park	Waste on the road	Yes - Street sweeper called and removed waste. Significant wind event.	Yes
16/04/2026	Sean Vassell - Marinucci Packaging	Email	UNIT 2B 27 FRANK STREET WETHERILL PARK,	Yellow flakes found around loading dock	HSEQ attended site to collect samples and discuss findings with complainant. Yellow flakes turned out to be road marking paint not from WPRRF	Yes