

Complaints Register

Date Received	Complainant Name	Source	Complainant Address (if known)	Complaint Type	Action	Closed Out
10/11/2021	Not known	Phone		Dust	No	Yes
31/08/2022	Border express	Site visit	27-33 Frank Street Wetherill Park	Dust	Yes - Roller door closed	Yes
16/11/2022	EPA	Phone		Dust	No	Yes
21/09/2023	Border Express	Phone	27-33 Frank Street Wetherill Park	Dust/Doors	Yes - Faulty roller door. Door repaired and closed.	Yes
1/11/2023	EPA - Anonymous Complaint	Phone		Dust	Yes - Investigation into complaint. No further action taken.	Yes
1/11/2023	EPA - Anonymous Complaint	Phone		Dust	Yes - Investigation into complaint. No further action taken.	Yes
10/07/2024	Vellex - Mark Shaw	Site Visit	39 Frank Street Wetherill Park	Odour	Yes - Investigation into complaint. Site was deemed not to be source of odour. Communicated to complainant.	Yes
2/09/2024	Tony Florio - Hindmarsh	Email	27-33 Frank Street Wetherill Park	Waste on the road	Yes - Street sweeper called and removed waste. Significant wind event.	Yes